

GENERAL TERMS AND CONDITIONS

Prices: Prices are gross (include Hungarian VAT) and indicated in EUR. All the exact elements that the prices include can be found at the end of the description of each hotel/program.

Reservations: are required. Hotel prices are only granted in case you arrange the booking via Motivation Global. Please book as soon as possible in order to guarantee your reservation. Hotels are holding their blocks till 15th April, 2023, after this date, reservations can be made on requests and confirmation depends on availability.

Cancellations:

Hotels except Intercity & Kempinski hotels:

Till 31st May 2023 the single reservations can be cancelled without any penalty in every hotel.

In case of cancellation between 1st -7th June, 2023 a late cancellation fee of 1-night room charge will apply.

In case of cancellation after 7th June, 2023 a late cancellation fee of total reserved nights room charge will apply, i.e. the cancellation fee will be 100% of the planned entire period of stay.

No shows will be charged in 100% for the entire period of stay.

Hotel Intercity Budapest

Till 15th May, 2023 the single reservations can be cancelled without any penalty in every hotel.

In case of cancellation between 16th May – 1st June, 2023 a late cancellation fee of 1-night room charge will apply.

In case of cancellation after 1st June 2023 a late cancellation fee of the total reserved nights' room charge will apply

No shows will be charged in 100% for the entire period of stay.

Hotel Kempinski:

Till June 1st, 2023 the single reservations can be cancelled without any penalty in every hotel.

In case of cancellation after 1st June 2023 late cancellation fee of the total reserved nights' room charge will apply

No shows will be charged in 100% for the entire period of stay.

Privacy during the registration process, All the given information is secure and your data will not be used for any public relation purposes in the future. We proceed and handle your data in accordance with the actual Hungarian legal regulation of data protection

Payment:

Credit card: Credit card guarantee is required at the time of booking and hotels will charge the given credit cards – all credit card can be accepted except American Express

The card-processing system uses SSL protocol, the site works according to the rules and safety standards of the international card companies.

Bank transfer: payment must be made until 1st June, 2023.

General Conditions: All matters concerning this booking shall be subject to Hungarian Law.

Should you have any comments or requests or problems concerning your booking, please contact us: Szilárd Bernáth at on@motivation.hu